

WELCOME TO PLATINUM SPAS

It gives us great joy to introduce you to Platinum Spas – Europe's leading innovative hot tub and swim spa brand.

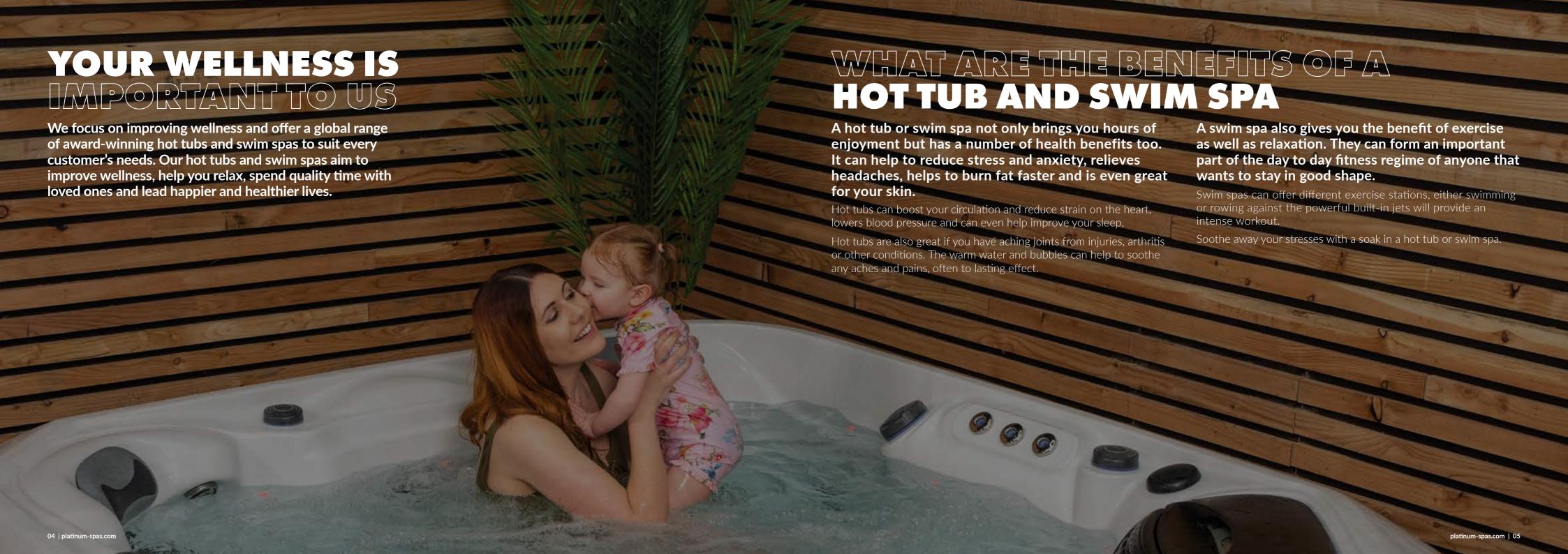
With a focus on innovation, the latest technology and an abundance of features, the improved Deluxe range includes a number of improvements. With five models in the range all now boasting premium features and upgrades including the brand new all seater Seville.

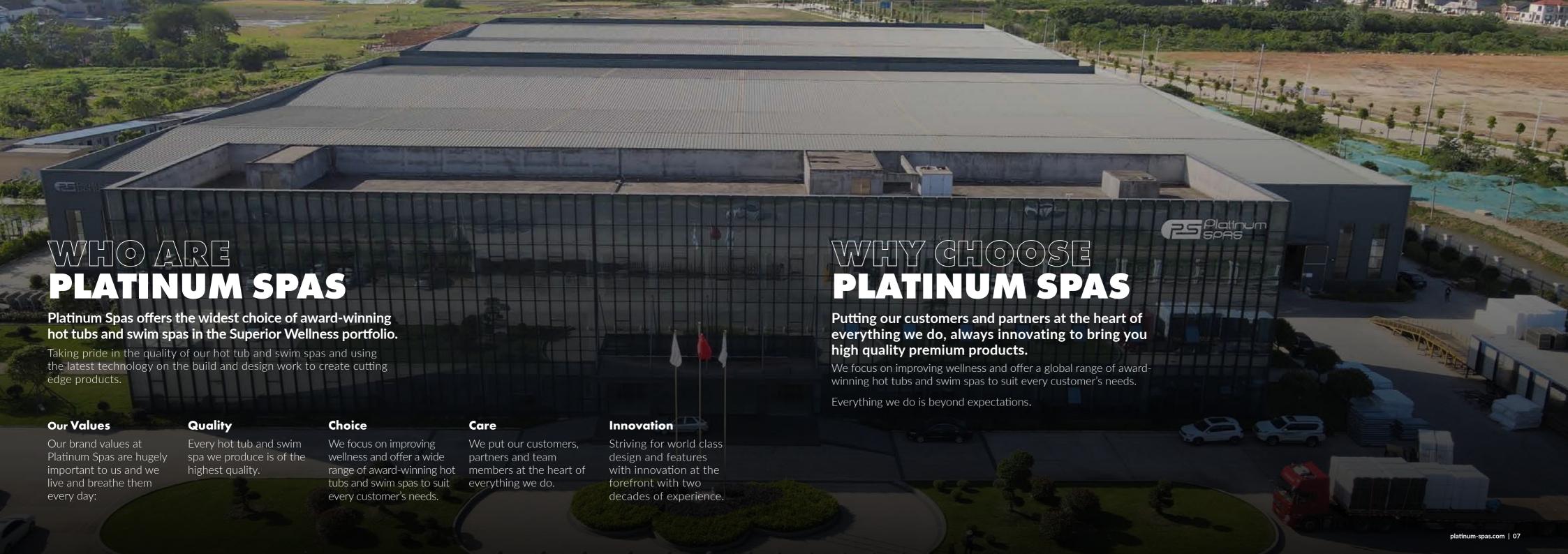
All Platinum Spas hot tubs now include the award-winning energy efficient insulation Platinum Premium Shield. This is designed by the Superior Heatlock Insulation Process (SHIP) which provides a considerable difference in the heat retained in the hot tub as well as a reduction in energy costs.

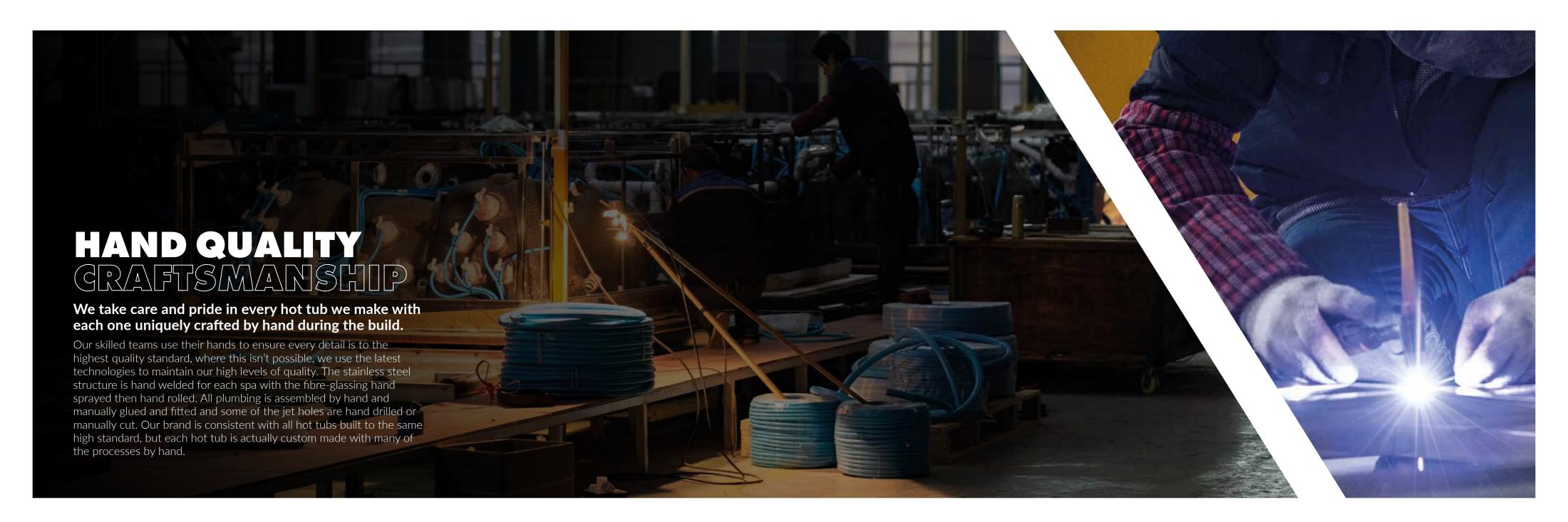
Now more than ever it is important we look after our wellbeing and spend time looking after ourselves and our wellness. This is our focus here at Platinum Spas – we want to help you focus on improving your health and wellbeing with a hot tub or swim spa.

Your journey to ultimate relaxation starts here.

Platinum Spas team







08 | platinum-spas.com | 09



JET DESIGN

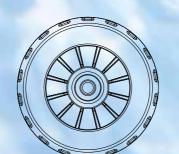
ANDFORMATION

More jets do not equal a better hydromassage, but the right jets do. Utilising the perfect mix of air and water to deliver a massage that reduces stress and lower back pain, improves sleep and post exercise recovery. It will also alleviate restless leg syndrome, cramps, arthritis and fibromyalgia, improving your overall wellbeing.

A regular hydromassage routine can be more beneficial than you realise.

Seats designed to follow the contours of the body and recessed jets are placed to perfectly match the muscle structure of the human form, which delivers a comfortable, premium hydromassage experience for most body types.





BUYING WITH

Quality reassurance

With Platinum Spas, you can have confidence in the components manufacturer, provides the warranty for Platinum Spas.













1 year warranty on the audio system components: Superior Wellness warrants the factory installed audio components (i.e. power supply, speakers, wires, etc.) against defects in materials or workmanship. This

2 years on pumps: Superior Wellness warrants the jet and circ pumps

1 year warranty on plumbing: Superior Wellness warrants the plumbing against leaks from fittings, pipes, drains, joints, internal

1 year warranty on the cabinet of the spa: Superior Wellness

warrants the cabinet against cracking, peeling of the surface, due to

the surface will naturally occur over time and is not considered to be

1 year warranty on the ozone generator: Superior Wellness warrants

the ozone generator against defects in materials or workmanship.

defects in the material or workmanship. Fading and weathering of

against defects in materials and workmanship.

plumbing, bonded parts, jet housings.

warrantable defects.

includes Bluetooth modules. 1 year warranty on LED lights: Superior Wellness warrants the factory

installed LED lights against defects in materials or workmanship.

1 year warranty on the thermo cover: Superior Wellness warrants the thermo cover against defects in materials or workmanship.

1 years warranty on plastic components: Superior Wellness warrants the filter housing, pillows, diverters, waterfalls, cup holders. Defects due to water chemistry are not covered.

1 years warranty on jets: Superior Wellness warrants the jets against defects in materials or workmanship, this does not cover jets failing due to lack of maintenance and poor water chemistry.

Any damage found must be reported within 30 days with images. Any damage not reported and in time worsens

CONFIDENCE

used. We are proud to partner with industry leading suppliers to bring you the highest quality hot tubs with the best hydrotherapy experience. Superior Wellness, world's fastest growing hot tub













Hot tubs are often subjected to extreme changes in weather, so having a solid structural frame that doesn't warp, shrink or contract in such harsh conditions is incredibly important while they are supporting vast volumes of water.

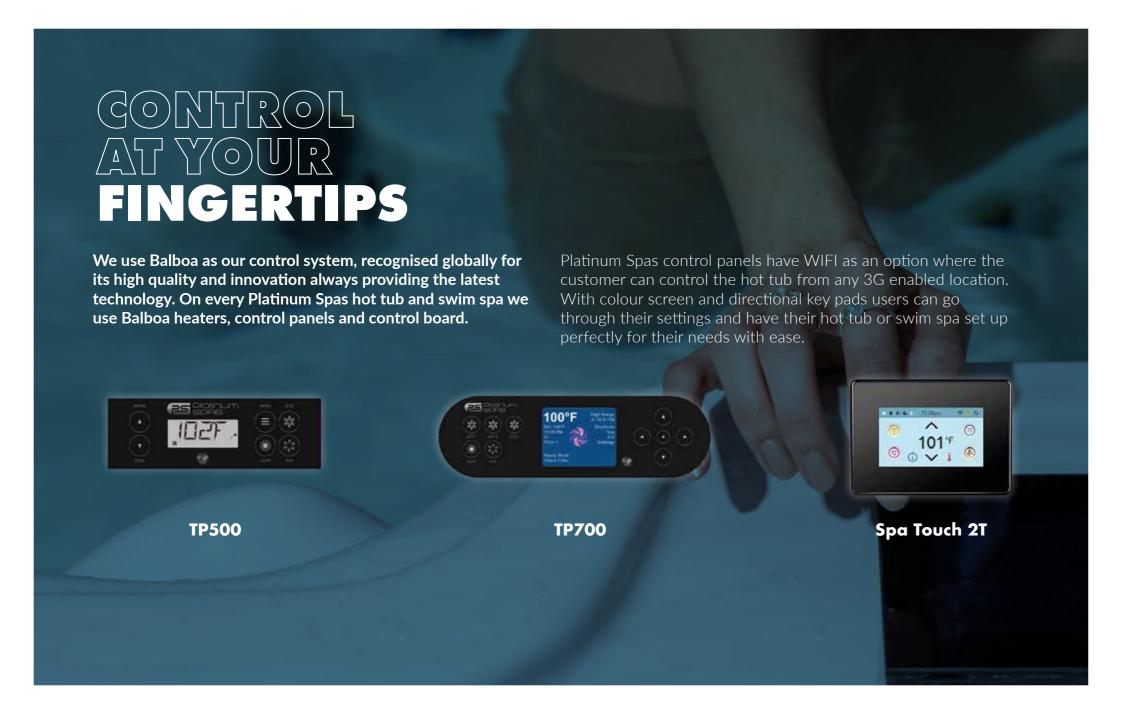
All Platinum Spas hot tubs are built around an impressive tubular stainless steel framework, due to its robustness we are proud to give a lifetime warranty* on its integrity.

Warranty over view

*5 years warranty on the shell surface of the spa: Superior Wellness warrants the shell surface of the spa against blistering, cracking, and delamination.

2 years warranty on Control box and display module: Superior Wellness warrants the display and the spa control box against defects in materials and workmanship. This warranty is not given on fuses, bulbs and gaskets

platinum-spas.com | 013



Ozone

Every Platinum Spas product comes with the Superior Wellness Ozone* as standard; an electronic sanitiser for your hot tub. This helps to reduce the presence of impurities and microbial life within the hot tub water.

When the Ozone is infused into water, it is able to effectively kill many kinds of bacteria and viruses without the need for adding excessive amounts of chemicals.

It purifies naturally, producing ozone from the atmosphere.

The Superior Wellness Ozone in your hot tub can reduce maintenance time and cost, prolong equipment life and can reduce the chloramines scent. Some people believe that ozonised water also feels softer to their skin.



Our components

All Platinum Spas products come with synthetic composite side panels, perfect for all weather conditions. The side panels are easily changeable incase of damages caused by the end user. We only use high quality components which are industry leading.

SW (Superior Wellness) pumps

We take pride in our components used, this is why we use SW (Superior Wellness) pumps.

They are equipped with the industry's most advanced quality testing, inspection equipment. The pumps provide a powerful massage working with the jet layout and quantity to leave you feeling relaxed and revitalised.



Aristech Acrylic

We use Aristech Acrylic; the brand supplies acrylic sheets to the world's leading brands for the manufacturing of hot tubs and swim spas.

The Aristech Acrylics brand has blended innovation, manufacturing expertise and industry-leading customer service, to become the preferred brand of acrylic sheet for OEMs, fabricators and designers worldwide.

014 | platinum-spas.com | 015

ENERGY EFFICIENT

INSULATION

Our Platinum Premium Shield features on all Platinum Spas hot tubs.

This combines **five different types of insulation** to retain the heat within the cabinet by the **Superior Heatlock Insulation Process (SHIP)** providing a considerable difference in the heat retained in the hot tub as well as a reduction in energy costs.

By reflecting the heat back inwards, the wasted heat created by the pumps and other components can be recycled. The heat is then used to help maintain the temperature through heat transfer via the vast amount of plumbing, this assists with the overall running costs.



Image shown above is Barcelona Hot Tub, Premium range

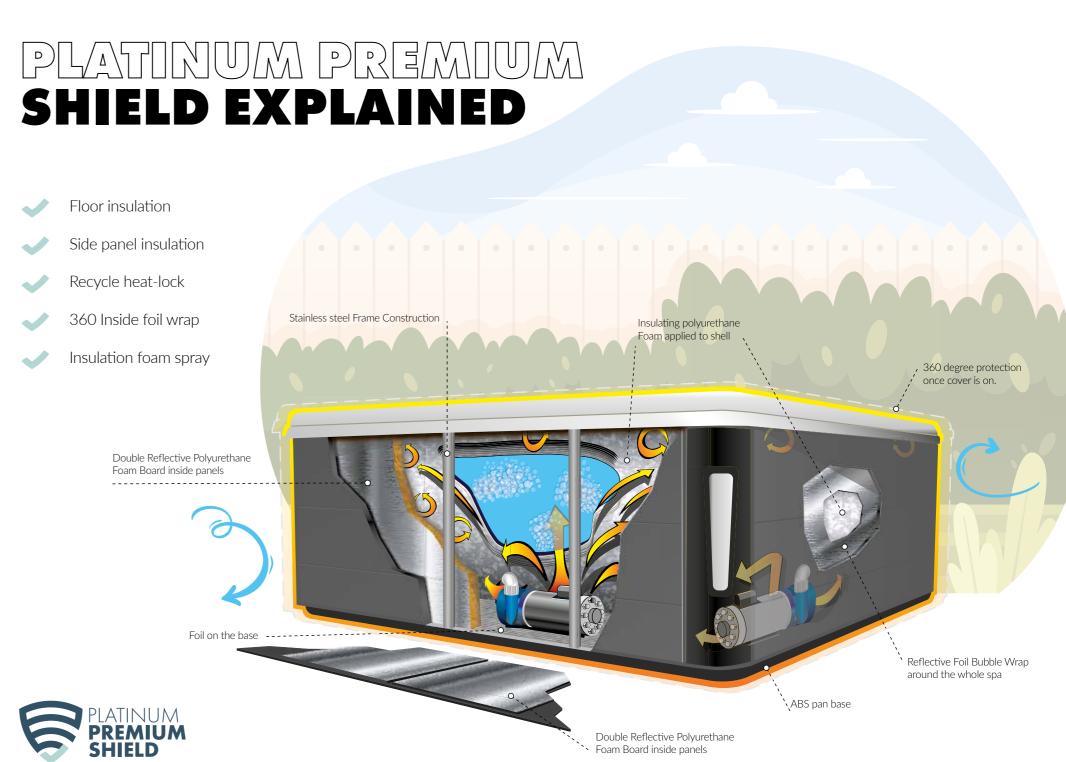
Tested to CEC standards





Image shown above is Happy Hot Tub, Deluxe range

The manufacturer has certified this product to the California Energy Commission in accordance with California law.



BRAND FEATURES



Platinum EverBase

Platinum Spas are built from the ground up, with a rigid pan-base which is made from a tough ABS plastic that is further strengthened with fibreglass giving superb structural integrity along with longevity.

The addition of reflective insulating bubble foil acts as a thermal sock and is designed to eliminate the cold penetrating the inside of the spa by bouncing the cold away.



Platinum EverFrame

Platinum Spas is designed to be used anywhere in the world and to withstand all environments.

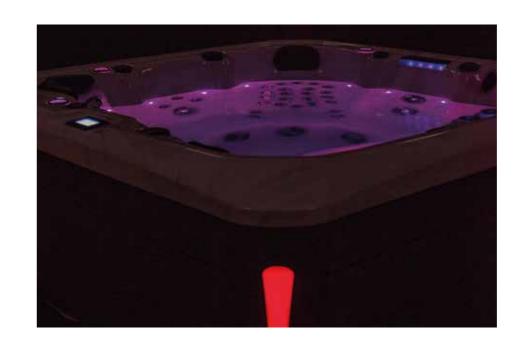
To meet these challenging demands, the spas are built with a tubular 304 grade stainless steel frame.

By using a stainless-steel frame, the spa is more stable and therefore will not expand, contract, twist or warp in changing temperatures or weather conditions that a hot tub may be subjected to.

Being tubular, EverFrame is perfectly designed to absorb and evenly disseminate the weight of the largest modern hot tub, especially with the vast volumes of water they can hold.









Platinum Superior-Zone

Water quality is extremely important and the addition of our Superior-Zone helps keep your water crystal clear, whilst also reducing the amount of sanitising chemicals used.

Longevity is what our patented ozone has been designed for and it will provide years of worry-free purification, long after many ozone generators have given up. Working quietly in the background our Superior-Zone is looking after your water both day and night, meaning the hot tub is ready to use at any time.

Superior-Zone is fitted as standard on all Platinum Spa models, as we believe good water clarity shouldn't come at an additional cost.



Platinum Illumination

Illumination is a key component of a fulfilling hot tub experience. Chromotherapy is a science and refers to the positive influence lights have on the body and mind.

All Platinum Spas models are fitted with an array of multi-coloured LED lights that can be simply controlled with a push of a button. If you are in the mood to have an individual colour or want our mood lighting where the colours softly fading between each other, the choice is yours.

018 | platinum-spas.com | 019



Platinum Melody

There is nothing better than a soothing massage while listening to your favourite music, radio station, podcast or even a book and achieving this has never been easier thanks to our Platinum Melody system.

This high-quality Bluetooth system is fitted as standard to all models and is very simply to use. Simply search, then connect your smartphone or model device to the hot tubs Bluetooth and away you go.





Platinum Hydromassage

Hydrotherapy is one of the main reasons why people purchase a hot tub. It's important to offer a variety of jet configurations, and therefore each seat within our Platinum Spas hot tubs offer different styles and layouts of jets.

From reverse mould shoulder jets, to larger pulsating back jets and even powerful foot jets for great reflexology we have designed seats to produce a massage for every requirement.

We feel that you should be in control of the massage you receive, so each jet can be turned up or down to allow the pressure you want. We also have Air Valve controls to introduce air into the water stream which makes the jets more powerful or you can reduce it for a subtler massage.



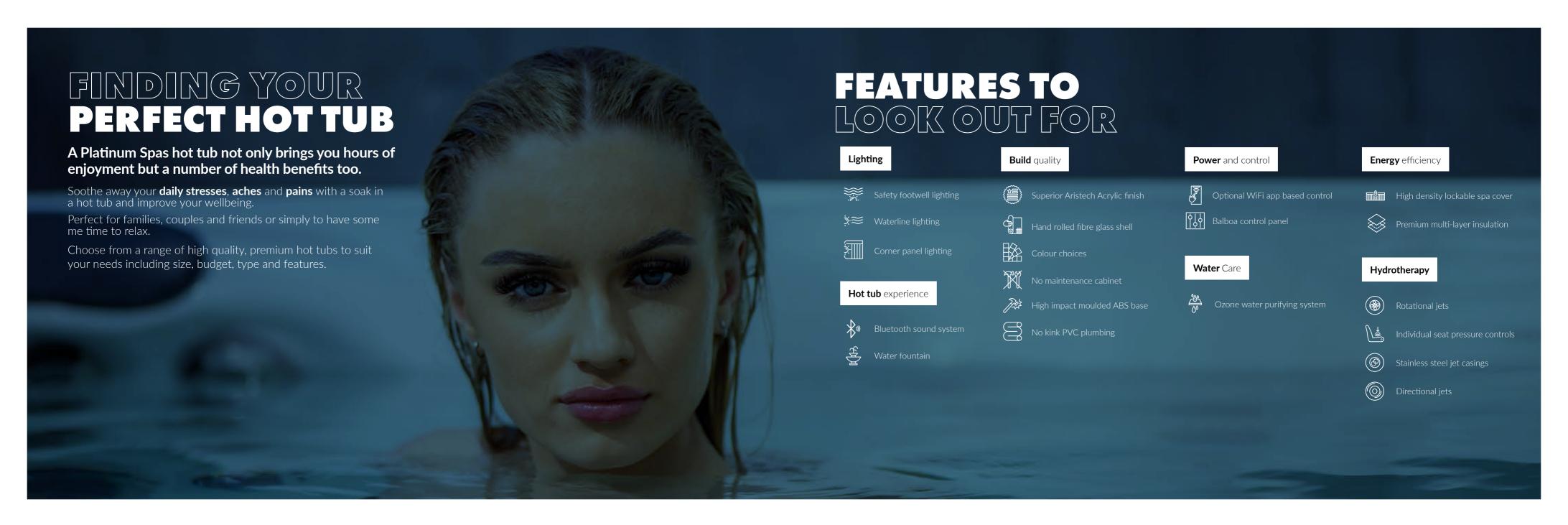


Platinum Liquid Effects

Relaxation comes from many forms and there is nothing better or relaxing when looking at a waterfall or fountains and enjoying the sound they project. We have taken inspiration from these to produce a variety of Liquid Effects to enhance your soak time and relaxation. With pop up fountains and wide waterfalls offering different visual and sounds effects.

For the night time bather, we have added Platinum Illumination so you can take advantage of wonderful fountains and waterfalls as all Liquid Effect features are backlit enabling you to view the stunning dancing water.





022 | platinum-spas.com | 023

DELUXE

Great value and quality with premium features

Introducing the newly improved Deluxe range.

With a focus on innovation and the latest technology, the new range now boasts premium features and upgrades.

Designed with comfort in mind and more energy efficient than ever before. Start your hot tub journey with the Deluxe range.

SHELL COLOUR OPTIONS











Midnight Canyon Odyssey















23 x 2.2 inch Jets



the California Energy Commission in accordance with California law



People

Seat layout

4 seats





2130 x 1650 x 870 mm



300 kg





Jets

Power Supply 13 Amp

Heater	Pumps	Circulation Pump
2kw	1 x 2 HP	1 x 0.5HP

Hot tub features

Hot tub experience

Lighting

Power and control

Insulation Platinum Premium Shield





























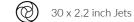




Seville

5 x 5 inch Jets







Palma

People

Seat layout

5 seats + 1 lounger

Hot tub features

Hot tub experience

⋟≋

Lighting

We have certified this product to the California Energy Commission in accordance with California law















48



Power Supply 32 Amp

Seat layout	Insulation	Heater	Pumps	Circulation Pump
7 seats	Platinum Premium Shield	3kw	2 x 2 HP	1 x 0.5HP

Water Care

Hot tub features

Hot tub experience

People

Hydrotherapy









Lighting













Energy efficiency









Power and control

Dimensions

2000 x 2000 x 900 mm

Insulation

Platinum Premium Shield

Hydrotherapy



Build quality

Weight

341 kg

Heater

3kw

Water Care





(#)

Jets

Pumps

2 x 3 HP

83





Circulation Pump

1 x 0.5HP

Refresh













We have certified this product to the California Energy Commission in accordance with California law

Power Supply

32 Amp











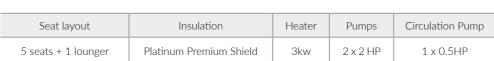
We have certified this product to the California Energy Commission in accordance with California law



People







Weight

330 kg

Water Care

Build quality



People

Hot tub features

Hot tub experience

⋟≋

Нарру







47



Jets Power Supply 32 Amp

Seat layout	Insulation	Heater	Pumps	Circulation Pump
3 seats + 2 loungers	Platinum Premium Shield	3kw	2 x 2 HP	1 x 0.5HP

Energy efficiency

7 x 5 inch Jets

14 x 4 inch Jets

62 x 2.2 inch Jets

We have certified this product to

the California Energy Commission

in accordance with California law

Hot tub features Hot tub experience

Lighting

Hydrotherapy

Power and control

Dimensions

2000 x 2000 x 900 mm

Energy efficiency

Jets

49







Hydrotherapy



Water Care











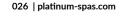












PREMIUM

Luxury and innovation: the ultimate hot tub experience

Our most luxurious products, this range has been built to the highest quality standard. With a focus on innovation and the latest technology, the abundance of features offers the ultimate hot tub experience.

Our Premium range has new and innovative features such as water fountains, integrated filter cover and foot massage function.

SHELL COLOUR OPTIONS









......

Midnight Canyon Odyssey

SIDE PANEL AT A GLANCE



Arizona







39 x 2 inch Jets



People



2130 x 1650 x 880mm





Weight

284 kg





Power Supply 32 Amp

Seat layout	Insulation	Heater	Pumps	Circulation Pump
1 seat + 2 loungers	Platinum Premium Shield	3kw	2 x 2 HP	1 x 0.53HP

Hot tub features

Hot tub experience

Lighting







































People

Hot tub features

Hot tub experience

* &

Lighting



Dimensions

2100 x 2100 x 940mm









People

Barcelona



2230 x 2230 x 940mm

*** ***



441 kg

6 6 6



Jets

86

Pumps

3 x 3 HP



2 x 7 inch Jets

15 x 5 inch Jets

8 x 3.5 inch Jets

61 x 2 inch Jets

Power Supply 32 Amp

Circulation Pump

1 x 0.5HP

People Dimensions 2200 x 2200 x 940mm

Onyx





90



2 x 7 inch Jets

10 x 5 inch Jets

8 x 3.5 inch Jets

70 x 2 inch Jets

40 Allip
Cinculation Duman

Seat layout	Insulation	Heater	Pumps	Circulation Pump
3 seats + 2 loungers	Platinum Premium Shield	3kw	4 x 2 HP	1 x 0.53 HP





Insulation

Platinum Premium Shield



295 kg





Pumps

2 x 3 HP



Power Supply	
32 Amp	

1 x 0.5HP

4 0

0,0	
Power Supply	
32 Amp	

wer Supply	
32 Amp	

er Supply	
2 Amp	

32 Amp	
Circulation Pump	

Seat layout	Insulation	Heater	Pumps	Circulation Pump
3 seats + 2 loungers	Platinum Premium Shield	3kw	2 x 2 HP	1 x 0.5 HP

Weight

382 kg

Hot tub features

Seat layout

1 seat + 2 loungers

Hot tub experience

Hydrotherapy



Lighting





Power and control



Build quality





Water Care



Heater

3kw







Energy efficiency







Hydrotherapy





(#)

Jets

52



Energy efficiency

Power Supply

32 Amp



Water Care



Hot tub features

Seat layout

3 seats + 2 loungers



* &

Lighting



Power and control





Insulation

Platinum Premium Shield



Build quality

Water Care

Heater

3kw





Energy efficiency



Hot tub features

Hot tub experience

* \$

Lighting



Hydrotherapy



Water Care



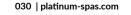


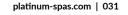












Santorini



Tokyo









67 x 2 inch Jets



Hot tub features

Hot tub experience

Lighting







Hydrotherapy

Power and control



372 kg

Water Care

₩

Build quality

 Jets 52

3 x 5 inch Jets

20 x 3.5 inch Jets

29 x 2 inch Jets



Energy efficiency

Power Supply	
32 Amp	

Lower 20hb	ıy
32 Amp	
32 Allip	

Seat layout	Insulation	Heater	Pumps	Circulation Pump
5 seats + 1 lounger	Platinum Premium Shield	3kw	2 x 2 HP	1 x 0.5 HP

5 seats + 1 lounger Platinum Premium Shield

Dimensions

2230 x 2230 x 940mm

Hot tub features

Seat layout

People

Hot tub experience

Hydrotherapy

Insulation



Weight

431 kg



Heater

3kw





Lighting

* &

Power and control







(#)

Jets

89

Pumps

3 x 3 HP



Infinity



Dimensions

2100 x 2100 x 950mm







4 \$

Power Supply

32 Amp













62 x 2 inch Jets





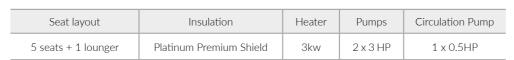




32 Amp

Circulation Pump

1 x 0.53 HP



Weight

373 kg





Hot tub features

Hot tub experience







84



Power Supply

32 Amp

Seat layout	Insulation	Heater	Pumps	Circulation Pump
seats + 1 lounger	Platinum Premium Shield	3kw	3 x 2 HP	1 x 0.53 HP

Ø

Weight

510 kg

ocat layout	modiación.	1100101		Girediation ramp
7 seats + 1 lounger	Platinum Premium Shield	3kw	3 x 2 HP	1 x 0.53 HP

Hot tub features

* &

Lighting

Hot tub experience

Hydrotherapy

Power and control

Water Care

Build quality

Jets

91





Energy efficiency



* E



Hydrotherapy





Water Care























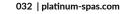






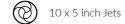






Oslo





















2000 x 2000 x 940mm





331 kg

Heater

3kw

Water Care

₩





Pumps

2 x 2 HP





Power Supply	
32 Amp	

	Amp	

Circulation Pump
1 x 0.5 HP

People





445 kg



64





Power Supply
32 Amp

Seat layout	Insulation	Heater	Pumps	Circulation Pump
7 seats	Platinum Premium Shield	3kw	3 x 3 HP	1 x 0.53 HP

Colombo





17 x 5 inch Jets



22 x 2 inch Jets













Seat layout

7 seats





2100 x 2100 x 950mm



Insulation

Platinum Premium Shield



48

Pumps

2 x 2 HP





32 Amp

Circulation Pump

1 x 0.53 HP



People

Marseille



2000 x 2000 x 940mm





Jets

58



Power Supply 32 Amp

Seat layout	Insulation	Heater	Pumps	Circulation Pump
3 seats + 2 loungers	Platinum Premium Shield	3kw	2 x 2 HP	1 x 0.5 HP

Hot tub features

034 | platinum-spas.com

Seat layout

4 seats + 1 lounger

Hot tub experience

Hydrotherapy



Lighting

















Insulation

Platinum Premium Shield

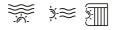






Energy efficiency





Hot tub features

Hot tub experience

* &

Lighting





Power and control

Hydrotherapy



Water Care

Build quality





Energy efficiency



Hot tub features



* &

Lighting







Power and control

Build quality

Weight

365 kg

Heater

3kw

Water Care



Energy efficiency





* E

Lighting

Hot tub features

Hot tub experience



Hydrotherapy



Water Care







Energy efficiency



Mykonos











Dimensions 1900 x 1900 x 940mm















Power Supply 13 Amp

Seat layout	Insulation	Heater	Pumps	Circulation Pump
4 seats	Platinum Premium Shield	2kw	1x3HP	N/A

Hot tub features

Hot tub experience

Hydrotherapy











Power and control Build quality



























Energy efficiency







FINDING YOUR

PERFECT SWIM SPA

A swim spa can provide a number of benefits including family fun, light training, or a more strenuous workout plus plenty of space for you to relax.

SHELL COLOUR OPTIONS



SIDE PANEL AT A GLANCE

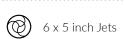




Zelus

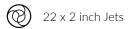
















3 x Swim Jet



People



Dimensions

5700 x 2250 x 1500 mm

Platinum Premium Shield



Weight

1250 kg





Power Supply 40 Amp

1 x 1 HP

S Pumps Insulation Heater Circulation Pump Pumps

1 x 3 HP

Hot	+h	features
поі	IUD	rearures

Seat layout

2 seats +

1 lounger

Hot tub experience

₹

Lighting

Energy efficiency



3 x 3 HP

















3kw















Eros











Helios













∮₽

Power Supply

2x 32 Amp

Circulation Pump

1 x 1 HP









Dimensions











Power Supply	
40 Amn	

People	Dimensions	Weight	Jets	Power Sup
3	4500 x 2250 x 1500 mm	810 kg	22	40 Amp
		· · · · · · · · · · · · · · · · · · ·		

Seat layout	Insulation	Heater	Pumps	S Pumps	Circulation Pump
2 seats	Platinum Premium Shield	3kw	1 x 3 HP	3 x 3 HP	1 x 1 HP

Hot tub features

Hot tub experience Hydrotherapy























Energy efficiency













People

Seat layout

4 seats + 1 lounger

Hot tub features

Hot tub experience



Hydrotherapy

Dimensions

5900 x 2250 x 1500 mm

Insulation

Platinum Premium Shield







Weight

1254 kg

Heater

3kw



Pumps

2 x 2 HP











S Pumps

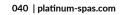
3 x 3 HP





Energy efficiency





CHOOSING YOUR HOTTUB AND SWIM SPA

We know that choosing your hot tub or swim spa is a big decision and can be confusing with the different models. To make it easier please view our comparison table which lists all of the hot tub features at a glance. Range Deluxe

odels	Tahiti	Seville	Нарру	Refresh	Palma
ople	4	7	5	6	6
mensions ch)	2130 x 1650 x 870	2000 × 2000 × 900	2000 × 2000 × 900	2000 × 2000 × 900	2000 × 2000 × 900
at layout	4 seats	7 seats	3 seats + 2 loungers	5 seats + 1 lounger	5 seats + 1 lounger
entrol	TP500	TP500	TP500	TP500	TP500
eight (kg)	300	330	341	330	341
ts	35	48	47	49	83
D Lighting	~	~	~	>	>
usic	•	4	4	4	•
zone	~	~	~	>	~
atinum emium Shield	~	~	~	~	~
wer (amp)	13	32	32	32	32
ımps (HP)	1 x 2	2×2	2×2	2 x 2	2 x 3
rculation Imp (HP)	1 x 0.5				

ls	Mykonos	Arizona	Topaz	Santorini	Kenya	Infinity	Barcelona	Tokyo	Onyx	Maximus	Monaco	Marseille	Colombo	Oslo
ġ.	4	3	3	6	5	6	5	6	5	8	5	5	7	7
sions	1900 × 1900 × 940	2130 × 1650 × 880	2200 × 1560 × 900	2100 × 2100 × 940	2100 × 2100 × 940	2100 × 2100 × 950	2230 × 2230 × 940	2230 × 2230 × 940	2200 × 2200 × 940	2600 × 2200 × 940	2000 × 2000 × 940	2000 × 2000 × 940	2100 × 2100 × 950	2300 × 2300 × 950
ut	4 seats	1 seat + 2 loungers	1 seat + 2 loungers	5 seats + 1 lounger	3 seats + 2 loungers	5 seats + 1 lounger	3 seats + 2 loungers	5 seats + 1 lounger	3 seats + 2 loungers	7 seats + 1 lounger	4 seats + 1 lounger	3 seats + 2 loungers	7 seats	7 seats
	TP500	TP700	Spa Touch 2T	TP700	TP700	Spa Touch 2T	Spa Touch 2T	Spa Touch 2T	Spa Touch 2T	TP700	TP700	TP700	TP700	Spa Touch 2T
(kg)	310	284	295	372	382	373	441	431	470	510	331	351	365	445
	16	43	64	52	52	91	86	89	90	84	53	58	48	64
ghting	~	~	~	~	~	~	~	~	~	>	~	~	~	•
	•	4	4	4	4	4	4	4	4	•	4	4	4	4
	*	~	~	~	~	~	~	~	~	>	~	~	~	~
ı Shield	~	~	~	~	~	~	~	~	~	>	~	~	~	~
mp)	13	32	32	32	32	32	32	32	40	32	32	32	32	32
HP)	1 x 3	2 x 2	2×3	2 x 2	2 x 2	2 x 3	3×3	3×3	4 x 2	3 x 2	2 x 2	2 x 2	2 x 2	3 x 3
ation (HP)	×	1 x 0.53	1 x 0.53	1 x 0.5	1 x 0.5	1 x 0.5	1 x 0.53	1 x 0.53	1 x 0.53	1 x 0.53	1 x 0.5	1 x 0.5	1 x 0.53	1 x 0.53

Premium

042 | platinum-spas.com

Range Swim Spas

Models	
People	
Dimensions (mm)	2
Seat layout	
Control	
Weight (kg)	
Jets	
LED Lighting	
Music	
Ozone	
Platinum Premium Shield	
Power (amp)	
Pumps (HP)	
S Pumps (HP)	
Circulation Pump (HP)	

4		
	6	
5700 x 2250 x 1500	5900 x 2250 x 1500 mm	
2 seats + 1 lounger	4 seats + 1 lounger	
Spa Touch 2T	Spa Touch 2T	
1250	1254	
42	53	
•	•	
•	4	
•	•	
•	•	
40	2x 32	
1×3	2 x 2	
3×3	3×3	
	2 seats + 1 lounger Spa Touch 2T 1250 42 40 1 x 3	



SUPPORT

We put our customers at the heart of everything we do and strive to go beyond expectations.

We are here to support you every step of the way and advise you on how to look after your hot tub so you can enjoy it for many years to come. Refer back to your hot tub manual for troubleshooting issues and the chemical guide for maintenance tips. Alternatively, take a look at our Frequently Asked Questions for answers to our most popular questions.

For more advice, information, manuals and guides, please visit our website at **platinum-spas.com**



Hot tub FAQs

What is a 13 amp or Plug and Play hot tub?

Plug and play hot tubs are suitable for areas where you are unable to get a 40 amp power supply to it. A 13 amp hot tub will run off a standard 3 pin plug, which will need be sourced and supplied by you. The hot tub needs to have its own circuit from the main distribution board, the supply should not be shared. You will need to install a 13 amp outdoor waterproof plug socket with RCD protection. For full details of the electrical requirements, check with your hot tub retailer.

What is a 32 amp hot tub?

The larger the hot tub the more power and electrical current that is needed. When you go up to three or four pumps for hot tubs you may be looking at a 40-amp feed. There is no such thing as a 32-amp hot tub. 32 amps is the amount of power that is required to run a standard hot tub that will have a heater and a couple of pumps running simultaneously. With a 32 amp you could use it for three or four hours and your heater won't turn off and the temperature will remain the same.

How many seats do I need?

This is different for each customer depending on who will be using it – a couple, family or friends. Even if there will only be two people using the hot tub, different options of seats will allow you to soothe different muscles. You may also require a greater number of loungers rather than seats. We have varying options and can help you decide.

How often should I drain my hot tub?

How often you drain your hot tub depends on a number of factors, including how frequently the spa is used, the quality of the water used to fill it, and how well the water is maintained. For optimum performance, we generally advise draining, cleaning, and refilling the hot tub every three to four months.

I would like to sink my hot tub into the decking, is this possible?

We do not advise you to position your hot tub with decking built around it or underground as it can significantly impact future maintenance requirements. If you wish to do this, we advise you consult a structural engineer to ensure that your decking is capable of safely and adequately supporting the full weight of your hot tub when in use. The hot tub should be 200mm proud of the top of the decking to allow for the cover to clip onto the side.

What are the access requirements?

It is the customer's responsibility to ascertain whether there is adequate space for the delivery of the hot tub. You must have a minimum width of 1m and a minimum height of 2.4m. Please check the full access requirements with your hot tub retailer.

Swim Spa FAQs

Does my swim spa come with a drainage outlet?

Yes, your swim spa does come with a drainage outlet that is located at the bottom of the swim spa. However, a quicker way to drain your swim spa would be with a submersible pump.

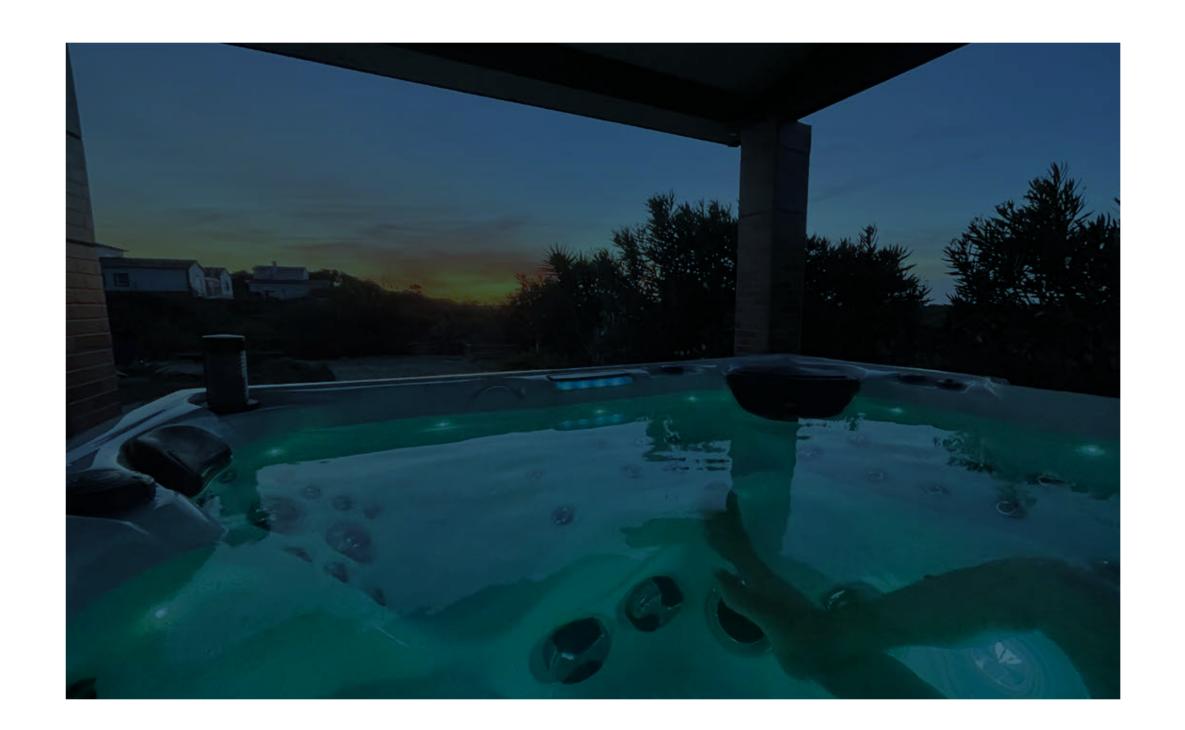
How hot does a swim spa get?

The water temperature can be set up to 40 degrees. The ideal water temperature for swimming is around 30 degrees but aquatic therapy should be up to 33 degrees. If you want to lounge in the therapy seats and relax then we recommend you set it to 37.5 degrees.

In the swim spas which have dual temperature units, where there is a barrier between the swim area and the hot tub; the hot tub side of the unit can be heated to 40 degrees.

Can someone sit in a seat whilst another person is swimming?

Yes, you may get a little wet from any splashes but sit back, relax and enjoy watching them swim or workout.



GETTING IN TOUCH

For more information please speak to our friendly and dedicated team members.

Find & follow us on







Retailer information